

# Community and Corporate Organisation Policy and Scrutiny Panel

## Work Plan – November 2016

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The panel will consider issues of significant public concern, areas of poor performance, and areas where members think the council could provide better value for money.

### 1. CURRENT WORK

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
<b>Waste Scrutiny Steering Group</b>	Refreshed ToR to reflect cross-remit working with SPED, to include: New Waste Contract (see section 3.6 of the report to Council 19 July 2016) Waste Strategy review 2017	Included within MTFP consideration  Improved recycling Waste minimisation  Efficiencies in service provision	Steering Group: David Oyns (Chairman), Mark Canniford, James Clayton, Bob Garner, John Ley-Morgan, Terry Porter  Additional Members: Chris Blades, Donald Davies, Deborah Yamanaka	Last reported to Panel July 2016  Working Group meetings: 20/09/16 17/01/17 11/04/17

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
<b>Community Response - Joint Working with Avon and Somerset Police</b>	<p>Development of a programme of partnership working between North Somerset Council and Avon and Somerset Police</p> <p>Ensuring an efficient and cohesive partnership response</p> <p>Public Space Protection Orders</p>	<p>To inform the development of a programme to improve our community response and make the best use of limited resources across both organisations.</p> <p>Specific issue focus as required: - homelessness and aggressive begging</p>	<p>Steering Group:</p> <p>James Clayton, Peter Crew (Chairman), Terry Porter</p> <p>Additional: Mark Canniford Richard Nightingale</p>	<p>Workshop 07/09/15</p> <p>WG Meetings: 06/10/15 18/11/15 17/02/16 13/06/16</p>
<b>Digital First Working Group</b>	<p>To review the development of the new website</p> <p>To review existing digital inclusion measures and activity to encourage digital inclusion</p> <p>To ensure adequate facilities are in place to support those who cannot use digital</p> <p>To consider the relevant activities under consideration within the emerging digital strategy</p> <p>Members to be engaged in user testing</p>	<p>To achieve efficiencies and improve access for the public to council services</p> <p>To achieve financial savings contribution towards closing the budgetary gap contained within the Medium Term Financial Plan</p>	<p>Working Group: Mark Canniford, Sarah Codling, Peter Crew, Bob Garner, John Ley-Morgan, Richard Nightingale, Terry Porter</p> <p>Added Members: David Jolley, Marcia Pepperall</p>	<p>WG Meetings: 19/01/16 18/04/16</p>

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<b>Community Access Review Steering Group</b>	Reviewing front facing community based services in view of financial reductions, changes in user demand and changes in technology	Consultation and engagement throughout the development of the review.	Steering Group: Terry Porter, Peter Crew, John Ley-Morgan, Bob Garner, Sarah Codling	Agreed approach by the Executive in December 2015  WG meeting 07/07/16  Workshop for all Councillors July 2016  Phase 1 Review October-December 2016

## 2. Issues Awaiting Response from Executive

<b>Area for investigation/ recommendations</b>	<b>Expect answer by</b> (first panel meeting 2 months after recommendations were agreed)

## 3. Progress on Implementing Panel Recommendations

<b>Panel Recommendation</b>	<b>Executive actions – implementation progress</b>

## 4. Performance Monitoring and Ongoing Matters

Issue	Format and Timing
<b>Community Safety Local Priorities</b>	There is a clear mandate for local council challenge to CDRP partners and to hold them to account through the Scrutiny process. This panel is the designated Crime and Disorder Committee.
<b>ICT Transformation Programme</b>	Ongoing monitoring of the current ICT Transformation Programme, which will move the organisation to a cloud-based ICT infrastructure
<b>Mobile Technology for Members</b>	Steering group to control the development of the technology going forwards, chaired by the Executive Member
<b>Support Services Contract</b>	Briefing paper on implementation progress to an informal meeting of panel members in November 2015. Ongoing monitoring.
<b>Joint Working Arrangements with B&amp;NES and other local authorities</b>	Considered by the Panel in July 2014 and 10 March 2015. Ongoing review
<b>Winter Gardens – community use</b>	Ongoing reassurance of continued provision of community use following transfer of the Winter Gardens to Weston College
<b>Performance Monitoring Report</b>	To be reviewed in line with the refreshed Corporate Plan and KPIs 2016 Quarterly – to be reported to panel by exception
<b>Leisure Services Review</b>	2016/17
<b>Super Broadband</b>	To monitor progress of the installation of Super Broadband across North Somerset The programme is (on target) to deliver 90% coverage by the end of 2016
<b>Contact Centre / Gateway</b>	To monitor the progress against any issues raised Meeting being arranged with the Police to include: <ul style="list-style-type: none"> <li>• Process for ensuring security of evidence</li> <li>• Visibility of staff acting on behalf of the police</li> <li>• Possible changes of hours for the police service</li> </ul>

## 5. Issues to be considered in future

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
North Somerset's Registration Service	Review of the impact of North Somerset's Registration Service becoming a shared service with Somerset County Council	Review approximately 12 months following transfer (April 2016)		Spring 2017

### Lead Members:

Cllr Peter Crew – Community Response (and related issues)

Cllr Terry Porter – Community Access Review, Customer Engagement, Communication

Cllr David Oyns - Waste